

Hotel Access Systems Frequently Asked Questions

From the main entrance, through the lobby and into the bedroom, your guest comes into contact with a range of people, systems and elements that all come together to create the lasting impression of your hotel. Below are some of the most common queries we received about our access systems in hotels.

Q What access methods do you offer for rooms and facilities?

We offer multiple access solutions including **key cards**, **contactless technology** using cards or fobs and **bluetooth mobile access** meaning guests can unlock doors using their smartphone, offering a modern and seamless experience.

Q Can your systems be integrated into a hotel's existing app?

Yes, our Bluetooth-enabled access systems can be integrated into your hotel's existing app. Alternatively, we offer a purpose-built app to provide full remote check-in and access control functionality for your guests.

Q Can it manage access to different areas within the hotel?

Our access systems allow for the differentiation between public and resident-only areas. For example, guest key cards or fobs can be programmed to access specific areas like gym facilities, spa lockers, or resident floors, while maintaining a full audit trail for security purposes.

Q What are the benefits of Bluetooth mobile access for hotel guests?

Bluetooth mobile access allows guests to use their smartphones to unlock their rooms and other hotel facilities without needing a physical keycard. This technology provides convenience for late-night check-ins and enhances the overall guest experience by eliminating the need for additional devices.

Q Can staff manage guest access remotely?

Our systems enable hotel staff to manage guest access remotely through mobile devices. This is particularly useful in emergencies or when providing immediate guest assistance, allowing staff to grant room access without the need for guests to return to the front desk.

Q Can your system accommodate hotels of different sizes?

Yes, our access systems are scalable and can be tailored to suit hotels of any size or complexity. Whether you manage a boutique hotel or a large resort, our flexible solutions ensure reliable access control and management.

Ready to see our access solutions in action?

